

GIFT EXPERIENCE T&C's

Terms and Conditions applicable to holders of ODD Experience Vouchers About these Terms -

On purchasing this gift voucher the purchaser has agreed to these terms and conditions on behalf of the recipient/s. **About your voucher** - ODD vouchers purchased directly from ODD by phone or online from our website www.odd.ie are valid for 12 months. The validity period of ODD vouchers purchased through a third party may differ and will be clearly displayed prior to purchase by the third party, and printed on the voucher itself. You can give your voucher to another person if you cannot use it yourself, but it cannot be exchanged for cash, is not refundable and cannot be extended. Please keep your voucher safely as we do not issue duplicates, and cannot guarantee to be able to trace lost vouchers. Age restrictions and weight limits apply to some activities. These have been displayed clearly with other information relating to the experience prior to purchase. We may ask for proof of age if you appear under 18. *Please see note below regarding disclaimer requirements for under 18's.* **Booking your Experience** - You will need your voucher number to hand when booking. Call us on 049 9523 877. Please be aware that ODD experiences are often fully booked up to six weeks in advance, and particularly for multi- experiences. Please contact us early so we can offer you several dates reserved exclusively for voucher holders. We will try but do not guarantee to be able to supply your experience on a specific day. Please be aware your voucher may only be allocated a specific day /time of the week. If applicable, this will be printed on your voucher and with any information provided to the purchaser prior to purchase.

If your voucher is valid but all availability has been booked up to its expiry date, we will offer you the next two available dates past expiry.

Please take medical advice prior to booking if you suffer from any illness or condition which could be worsened by participating in an activity, or could possibly impair your safety or the safety of our staff and other participants. Women should not participate while pregnant.

Duration of Event - The number taking part in your event can vary which directly determines the overall duration time estimate displayed. However your personal activity and /or number of laps offered in a description is unaffected. 'Event' is deemed to be an activity where you are competing with others and may be waiting for them to complete their activity in order for all competitors lap times to be compared and finalists confirmed.

Cancellation Terms - You must give us 28 days notice if you wish to change, cancel or reschedule your booking once confirmed. In exceptional circumstances we may accept late cancellation up to 14 days ahead, but any such acceptance does not extend to other voucher holders booked with you, or issuing an extension of your voucher, and we reserve the right to request evidence of the circumstance. **If we have to cancel your booking** for any reason we will make every effort to give as much advance notice as possible, however vouchers are not sold subject to a minimum period of cancellation notice. If cancellation is necessary we will offer you another date within four weeks, or an alternative activity where possible for the original date. If neither of the above is suitable your voucher will automatically be extended by six weeks instead. We will not accept any further liability and cannot reimburse you for any travel, accommodation or other costs incurred by you to attend the cancelled experience.

Re Multi Activity Events– If for safety reasons we have to cancel one of the activities in a multi-activity package we will offer an alternative activity or a voucher for the cancelled activity for a subsequent date valid for up to six months, but not an alternative date for the entire event. If more than one activity is unable to run the entire event will be cancelled and a standard six week extension is allocated to your voucher to assist in rebooking.

Before arrival - Most activities run year round in all weather conditions. You are welcome to call us to check, but unless we contact you to reschedule you should assume the event is running. We will issue safety equipment, racing suits or wet gear to you, but you should also wear suitable clothing for the time of year. We recommend you bring boots, plus gloves for buggy racing and hovercrafting experiences.

If you need advice or directions for an activity running on a weekend please contact us during office hours Mon - Fri, when our phones are staffed. Marshalls are unlikely to be available to take calls at weekends while events are running. Directions can be printed from our web site www.odd.ie.

Spectators - we welcome spectators of any age, subject to adult supervision of under 16's at all times. If you are booked for an event which does not include your youngsters, please have a spare adult with you for supervision purposes! May we respectfully remind you that any vehicles or equipment set out for an event, and course areas beyond fencing or tape are strictly off-limits to spectators of all age groups! **Pets** - please don't bring any. Guide dogs excepted.

Disclaimer - You will be asked to read and sign a disclaimer on arrival, a copy can be viewed in advance on our website www.odd.ie. If you are under 18 years of age a parent or guardian must sign the disclaimer on your behalf. A copy can be printed from our website and signed in advance of arrival if you are coming by yourself.

Don't be late! - You will be asked to arrive 15 minutes before the start time of a confirmed booking. It is your responsibility to arrive at the correct time. Please be aware that for safety reasons **if you miss the briefing at the start of your activity you will not be able to join the group** and will not be offered a later time or alternative date. Late arrival or failure to arrive will render the voucher void. As already referred to above, please be aware we cannot always take calls seeking directions at weekends when events are running. Directions can be printed from our web site www.odd.ie.